### **Conference programme**

### 26 November 2023 Welcome Reception

19:30 - 24:00

Welcome Reception at 25hours Hotel Dachboden sponsored by Ennismore

### 27 November 2023 Conference Programme

08:00 - 09:00	Networking Breakfast & Registration
09:00 – 09:10	Welcome to the 196+ forum Vienna!  Norbert Kettner CEO, Vienna Tourist Board Michael Widmann Global CEO, PKF hospitality group Sofia Widmann Managing Partner, MUSEUM BOOSTER
09:10 – 09:15	ESG as indicators for the future  Moderator: Nils Heckscher Managing Director, PKF hospitality group Videomessage: Glenn Mandziuk CEO, Sustainable Hospitality Alliance
09:15 – 10:00	KEYNOTES  Moderator: Nils Heckscher Partner & Director Consulting, PKF hospitality group  Sarah Habsburg-Lothringen Responsible Tourism Consultant Therese Cedercreutz Chief Commercial Officer, Scandic Hotels Group James von Klemperer President and Design Principal, Kohn Pedersen Fox Associates
10:00 – 10:30	Ask us anything ESG simply defined
10:30 – 11:00	Networking Break

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11:00 – 12:30	Focus Session I: Hospitality & Living
	Moderator: Willy Legrand Professor, Author, Researcher
	Step by Step Guide to Build Sustainable Hotels Arben Maliqi ESG Project Manager, a&o Hostels Sven Wiltink Global Senior Director Sustainability, Radisson Hotel Group
	Case Studies on Hotel Investments Torsten Kuttig Director Hotel Development, ECE Peter Stellnberger Account manager commercial real estate project financing, Raiffeisen Bank Austria
	Employees of Tomorrow Helena Zikova Author, Speaker, Leadership Mentor
11:00 – 12:30	Focus Session II: Tourism & Culture
	Moderatorin: Lauren Vargas Independent Researcher and Consultant
	The Sustainable Tourist Christoph Thun-Hohenstein Director General for International Cultural Relations Paula Kämpf Partner- and event manager
	ESG City Strategies by Leading Players  Johannes Lutter Head of Urban Development & Mobility  Department
	Christina Back Head of Exhibitions, Royal Danish Library
	Diversity and Inclusion  Joris Noordij Head of Talent Acquisition
12:30 – 14:00	Lunch Break & Networking
14:00 – 15:30	Workshops "Learning from"
	<ul> <li>Learning from Fashion by Thinkubator &amp; Montreet         Felix Ambros Initiator and Co-Founder, Thinkubator         Nadine Schratzberger Founder, Montreet</li> </ul>
	<ul> <li>Learning from Retail by komodea</li> <li>Julian Dietrich Co-Founder, komodea</li> </ul>
	Learning from Social Businesses by magdas Hotel     Gabriela Sonnleitner Managing Director, magdas Hotel

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	<ul> <li>Learning from Health &amp; Wellness by So/Vienna Spa Andreas Hasenknopf Sport Scientist &amp; Managing Director, health spa &amp; more GmbH</li> <li>Learning from Architecture &amp; Design by monoplan Daniel Schneider Senior Partner, monoplan</li> <li>Learning from Restaurants / Food &amp; Beverages by Estella Schweizer Estella Schweizer Gastro coach und culinary expert</li> <li>Learning from Real Estate</li> </ul>
15:30 – 16:00	Networking Break
16:00 – 16:30	Fireside Chat
	Ufi Ibrahim CEO, Energy & Environment Alliance Adam Maclennan Head of UK and Ireland, PKF Hospitality Group
16:30 - 17:00	Hotel Innovation Award – Announcement of the 3 Finalists
	Andreas Martin Managing Partner, PKF Hospitality

### 28 November 2023 Walk & Talk Tours

Group

10:00 – 13:00	Choose from 4 different routes
14:00	Get together and private site visit